

GENERAL POLICIES

PETS/SMOKING POLICIES: Absolutely no pets or smoking allowed.

CHECK IN/OUT: Check in after 4:00 pm, and check out 11:00 am on your departure day, unless other arrangements have been made.

QUIET TIME: Please be considerate of others in neighboring cottages, and avoid excessive noise.

BOOKING POLICIES

DEPOSIT: 50% of the total is due at the time of booking and is non-refundable. No fee will be charged to add additional nights.

BALANCE: Full payment is due 60 days prior to arrival (30 days in the summer). Reservations made within 60 days of arrival (30 days in the summer), are payable in full at the time of booking.

LATE PAYMENTS: Unpaid reservations cannot be guaranteed.

CANCELLATION POLICIES

Cancellations made within 61 days (31 days for summer) or more prior to the arrival date forfeit the booking deposit of 50%.

Cancellations made within 60 days of arrival (30 days for summer) forfeit the entire booking total (Extenuating circumstances will be treated individually). Any revisions (made after 48 hours of booking) to accommodation and/or departure dates will incur a \$25.00 administration fee.

A Perfect Tour will not be liable for any claims, losses, damages, costs, expenses, delays or loss of enjoyment, of any nature or kind whatsoever, to you or your traveling companions or other group members resulting from events beyond our or a supplier's reasonable control. This would include, but not be limited to, acts of God, strikes, lockouts or other labour disputes or disruptions, wars, blockades, insurrections, riots, earthquakes, weather conditions, snow conditions, lift closures, road closures, floods, or acts or restraints imposed by government authorities.

A Perfect Tour reserves the right to transfer clients to an equivalent accommodation at its discretion, or if the reserved property becomes unavailable, therefore we cannot guarantee specific unit codes at all times. In all cases prior notification will be given to clients, but in some instances may not be possible. The availability of certain properties may change after booking due to circumstances out of our control.